



### Customer-at-a-Glance

City Health Care Partnership (CHCP) is an independent 'for better profit' co-owned business providing a wide range of health and care services to people in Hull, the East Riding of Yorkshire, Knowsley and St Helens, Leigh and Wigan.

#### Industry

Healthcare

#### Number of Staff

1,900

#### Sophos Solutions

Sophos Central

#### Sophos Customer

Since 2013

## Early adoption of combined Windows 10 ATP and Sophos Central a complete success for **City Health Care Partnership**



*'IT security is critical for protecting patients' confidential information and with Sophos it's just a case of fit and forget.'*

**Kevin Sanders**

Head of Information and Communication Technology, CHCP



*'We moved away from an on-premises solution to Sophos Central, which we chose for its flexibility and dedicated pricing for healthcare organisations. It gives us greater ability to manage our mainly mobile workforce and works seamlessly with Windows 10 ATP.'*

**Kevin Sanders**

Head of Information and  
Communication Technology, CHCP

In response to the WannaCry virus that plagued the NHS in May 2017, the government launched a new initiative, working with NHS Digital, to provide improved IT security in the healthcare sector. As a result, NHS organisations across the country are now being offered an operating system upgrade to Windows 10, complete with Advanced Threat Protection (ATP). City Health Care Partnership (CHCP) is an early adopter of this solution which, when combined with Sophos Central, provides in-depth and multi-layered protection against threats, malware, and ransomware.

## Business Challenge

WannaCry was the largest cyberattack to ever affect the NHS. In total, at least 81 out of 236 trusts across England were affected, with thousands of appointments and operations cancelled and patients required to travel further to accident and emergency departments.<sup>1</sup> The full extent of the disruption is still not yet known.

With many NHS organisations still using Windows XP and Windows 7 at the time of the attack, NHS Digital, the government partner to the health and social care system, began offering free upgrades to Windows 10 with ATP to provide greater levels of security.

Already using Windows 10, CHCP was an ideal pilot site for NHS Digital and the ATP solution. Sophos also identified the potential of this predominantly mobile organisation to trial Sophos Central alongside Windows 10 ATP for even greater protection.

<sup>1</sup> <https://www.nao.org.uk/report/investigation-wannacry-cyber-attack-and-the-nhs>

## Technology Solution

In May 2018, CHCP began trialling Windows 10 ATP alongside Sophos Central. NHS Digital demonstrated the Windows product for CHCP on-site, including the dashboards and functionality it provides. According to Kevin Sanders, head of Information and Communication Technology at CHCP: "Windows 10 ATP is essentially a simple file to install and register against the cloud. The ATP is embedded in the operating system itself, so there are no separate products with separate installation/management or overheads – it's all just there."

Windows 10 ATP is managed in real time over the internet with a direct feed into NHS Digital, who support the product. CHCP manage their own instance with the peace of mind that it is backed up and supported by a third party.

However, Kevin was keen to extend his cybersecurity even further. During the trial he realised that Windows 10 ATP was solely endpoint-based, so any server or mobile environments still required additional protection. Already using Sophos Central across the CHCP servers and estate, Kevin worked with Sophos to test its functionality alongside Windows 10 ATP, a successful trial that demonstrated how Sophos seamlessly plugs the gaps.

## Business Results

Windows 10 ATP is a free product with licences, also free, offered to NHS organisations through NHS Digital. For those considering Windows 10 ATP, Kevin recommends using the product as just one layer of threat protection alongside Sophos Central for a complete solution, including:

- › Simple implementation
- › Complementary functionality
- › Complete coverage for server environments and mobile devices
- › An excellent service for minimal investment
- › Rapid deployment
- › Intercept X within Sophos Central for ransomware protection



*'When we became part of the NHS Digital pilot we never considered replacing any element of Sophos. We simply saw Windows 10 ATP as a free product that complements Sophos Central. The two sit faultlessly alongside each other and don't interfere with each other, offering us multiple points of layered security.'*

**Kevin Sanders**

Head of Information and  
Communication Technology, CHCP



“We personally recommend installing Windows 10 ATP and Sophos Central together in NHS organisations,” says Kevin. “Taking advantage of Windows 10 ATP is a positive step and complementing this solution with Sophos Central for total protection across mobile and server environments is a must. They work effectively alongside each other and there is no reason not to jointly take these solutions on. They provide complete protection for NHS environments.”

Sophos Healthcare Sector Manager Jonathan Lee worked closely with CHCP on the trial.

“We welcome the new Windows platform for healthcare,” he says. “It offers greater security with up-to-date patches and less risk of exploits. Kevin’s team are early Windows 10 ATP adopters and they quickly recognised that additional security is still required across servers and mobile devices. By combining Sophos Central with Windows 10 ATP they benefit from free licences, layered Synchronized Security, defence-in-depth – including across server and mobile environments – and ease of management. Plus, organisations taking this combined solution on will benefit from decades of NHS experience from both suppliers.”

To find out more about Sophos solutions,  
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