CASE STUDY

Thousands of patients throughout North Central Washington trust Columbia Valley Community Health (CVCH) for high-quality healthcare. Increasingly, CVCH’s professionals rely on iPhones and iPads to deliver that care. But, it's all too easy for mobile devices to get lost or stolen. And if that happens, CVCH relies on one product to protect confidential patient data—Sophos Mobile Control.

Customer-at-a-Glance

Columbia Valley Community Health
Wenatchee, WA

Industry
Healthcare

Sophos Solutions
Sophos Mobile Control (SMC), Sophos Endpoint Protection, Sophos SafeGuard Encryption
“Like the other Sophos products we use, Sophos Mobile Control has been great so far. Logical, easy to use and easy to deal with.”

Kenny Čačka, Network Administrator, Columbia Valley Community Health

Business results
The medical professionals of Columbia Valley Community Health serve thousands of patients at five locations throughout North Central Washington. That means they’re often on the move, and they rely ever more heavily on their iPhones and iPads. With private patient data and email on those devices, it’s absolutely critical to prevent data loss or theft—both to protect CVCH’s patients and to meet strict legal requirements such as HIPAA.

Technology solution
CVCH is happy with the Sophos security products it already relies upon, including Sophos Endpoint Protection, Sophos SafeGuard Encryption and email and web solutions. “They’ve been logical, easy to use and easy to deal with,” says Network Administrator Kenny Čačka. “We wanted the same kind of experience, tools and support, so we chose Sophos Mobile Control (SMC).” CVCH integrated SMC with its Active Directory. They rolled the product out to 30 executives and doctors using iPhones or iPads, with more on the way.

Business benefit
Twice, users have lost their iPhones. CVCH’s administrators promptly wiped those devices, preventing any data loss. With SMC in place, CVCH can easily extend security to more iPhones, or to any other devices they choose to support. "We’ve just scratched the surface with mobile," says Čačka. "And with SMC’s easy deployment, management and tracking, CVCH has the flexibility to use smartphones and tablets wherever they’ll improve care.”

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